

Change Management

Change is happening at a rapid pace in our organizations. Ensuring employees stay engaged during times of change is a challenge. Whether you are implementing a new benefits program or going through total business reorganization, there are ways to get your organization to not only accept but embrace the change. Come to this session to learn specific techniques for helping your organization better cope with change. In this presentation, you will:

- Understand why people resist change
- Understand the four phases of emotional and physical response to change
- Learn techniques to reduce resistance to change



Presented By:
Steven Dion, President – Droste Group

Date: Tuesday – October 19, 2010

Time: 11:30 a.m. – 1:00 p.m. (lunch provided)

Place: Crystal Gardens - Howell, MI

Cost: \$25 members / \$35 non-members

Register: online at www.livingstonhr.org by 10/13/10

Steve Dion is the President of Droste Group. He brings twenty years of corporate and human resources experience to the position including holding an officer level position in a publicly traded company. His expertise is in the design and implementation of an integrated set of human resources programs and systems in large companies across multiple industries. In his role, Steve is responsible for leading the organization and expanding service delivery—from executive coaching to systemic solutions for leaders, management teams, and organizations.

Steve was the former chief human resources officer for Credit Acceptance in Southfield, Michigan, where he was instrumental in growing sales and profits for the mid-sized financial services company. He has also held senior level human resources positions with two Fortune 500 companies, Baxter International and the Avery Dennison Corporation, where he gained international experience as the company's HR director for the Latin America region. Steve facilitates Detroit's Human Resources Executive Exchange, a VP Level Networking Group sponsored in conjunction with the Human Resources Association of Greater Detroit. He has a bachelor's degree in public administration from Eastern Michigan University and a master's degree in labor and industrial relations from Michigan State University.